## Legislative Report FY 2007

## Professional Development Team Division of Child and Family Services

## New Employee Training

Employees new to the Division of Child and Family Services are required to complete their new employee training before assuming a caseload. New employees are also required to observe at least two experienced caseworkers on the job, for a period of time that depends on the experience they bring to their employment.

| New Employee Data |   |                 |
|-------------------|---|-----------------|
| New               |   |                 |
| Employee          |   |                 |
| Training          |   |                 |
| Statewide         | Total Number New Employees                        | 153             |
|                   | Total Number Who Completed Training               | 142             |
|                   | Percent Completed                                 | 93%             |
| Northern          | <ul> <li>Number New Employees</li> </ul>          | 46              |
| Region            |   |                 |
|                   | <ul> <li>Number Who Completed Training</li> </ul> | <mark>41</mark> |
| Salt Lake         | Number New Employees                              | 51              |
| Valley Region     |   |                 |
|                   | <ul> <li>Number Who Completed Training</li> </ul> | <mark>50</mark> |
| Eastern Region    | Number New Employees                              | 18              |
|                   | <ul> <li>Number Who Completed Training</li> </ul> | <mark>18</mark> |
| Western           | Number New Employees                              | 20              |
| Region            |   |                 |
|                   | <ul> <li>Number Who Completed Training</li> </ul> | 19 (1 quit)     |
| Southwest         | Number New Employees                              | 16              |
| Region            |   |                 |
|                   | <ul> <li>Number Who Completed Training</li> </ul> | 14 (two quit)   |

| New<br>Employee            |  |   |
|----------------------------|--|---|
| Shadowing                  |  |   |
| Statewide                  | Total Number New Employees                         | 153                                       |
| - Ctate mas                | Total Number New Employees Shadowing               | 141                                       |
|                            | Number of Experienced Caseworkers                  | Greater than 2                            |
|                            | Shadowed per New Employee                          |   |
| Northern<br>Region         | Number New Employees                               | 46  |
|                            | Number New Employees Shadowing                     | 41 (2 quit, 3 status unknown)             |
|                            | Number of employees shadowed                       | 5-17 per employee                         |
|                            | Number of shadowing experiences                    | 15-100 per employee                       |
| Salt Lake<br>Valley Region | Number New Employees                               | 51  |
|                            | Number New Employees Shadowing                     | 50 (1 individual was a rehire)            |
|                            | Number of employees shadowed                       | 3-75 per employee                         |
|                            | Number of shadowing experiences                    | 5-250 per<br>employee                     |
| Eastern Region             | Number New Employees                               | 18  |
|                            | <ul> <li>Number New Employees Shadowing</li> </ul> | 18  |
|                            | Number of employees shadowed                       | 3-8 per employee                          |
|                            | Number of shadowing experiences                    | 9-13 per<br>employee                      |
| Western<br>Region          | Number New Employees                               | 20  |
|                            | Number New Employees Shadowing                     | 18 (1 quit, 1 shadowed in another region) |
|                            | Number of employees shadowed                       | Greater than 2 per employee               |
|                            | Number of shadowing experiences                    | Multiple per employee                     |
| Southwest<br>Region        | Number New Employees                               | 18  |
|                            | Number New Employees Shadowing                     | 14 (2 quit, 2 were support staff)         |
|                            | Number of employees shadowed                       | 2-10 per<br>employee                      |
|                            | Number of shadowing experiences                    | 10-50 per<br>employee                     |

## In-service Training

Attendance at multiple trainings is required of all in-service employees each year. These trainings may be required by state or federal statute or determined to be necessary to maintain a skill and knowledge level for competent casework. The table below provides a list of those trainings and the percentage of caseworkers attending overall.

In-service training provides employees with an opportunity to improve skills in casework, use of SAFE, and enhancement within their program area. Online training is also available to provide employees the opportunity to acquire training more easily within a flexible schedule.

| In-service Training Data |                                      |                  |
|--------------------------|--------------------------------------|------------------|
| Statewide                | Total Number Employees               | 644              |
|                          |                                      |                  |
|                          | Percent Completed for all In-service | <mark>95%</mark> |
|                          | trainings                            |                  |

| List of Trainings Required for In-Service Employees |   |  |
|---|---|--|
| 1   | Online Substance Abuse Foundation Training: All Employees |  |
| 2   | Child Interviewing: CPS In-service Training               |  |
| 3   | Supervisor Training: Performance Management               |  |
| 4   | Supervisor Training: Limelight Training                   |  |
| 5   | Supervisor Conference                                     |  |
| 6   | Child and Family Plan Classroom Training: All Employees   |  |
| 7   | Child and Family Plan Online Training: All Employees      |  |
| 8   | Regional Child Welfare Institutes                         |  |
| 9   | Additional Trainings offered regionally                   |  |